

NENA & WIRELESS 9-1-1

- ◆ Norm Forshee
- ◆ NENA President
- ◆ 9-1-1 Coordinator
- ◆ St. Clair County, Illinois

What is NENAs goal for wireless 9-1-1?

- ◆ Every wireless phone should be able to access 9-1-1
- ◆ Every wireless phone should be able to be located and called back
- ◆ Every wireless 9-1-1 phone call should be routed to the proper PSAP
- ◆ In short wireless 9-1-1 callers should receive the same level of service as wireline 9-1-1 callers

Wireless 9-1-1 (The Problem)

- ◆ Wireless Phase I implementation is overdue Phase I due date (April 1998)
- ◆ Wireless Phase II dates have been extended (October 1, 2001)
- ◆ Phase II dates have become a moving target (Additional filings for extensions)
- ◆ In short wireless 9-1-1 access is not available everywhere to everyone

Wireless 9-1-1 (Excuse / Answer)

- ◆ Liability
 - ◆ Wireless Communications & Public Safety Act of 1999
- ◆ Cost Recovery
 - ◆ FCC 94-102 Second Memorandum & Order (Cost Recovery Issue)
- ◆ Legislation
 - ◆ Not required
- ◆ Inclusion of Handset Location Technology
 - ◆ FCC 94-102 Third Report & Order (Handset Issue)

Wireless 9-1-1 (Excuse / Answer)

- ◆ Who is Responsible for What
 - ◆ King County, Washington
 - ◆ Pending Before FCC
- ◆ Carrier Choice of Technology
 - ◆ Plans Filed / Waivers Requested/ Plans Incomplete
 - ◆ Pending Before the FCC
- ◆ Next
 - ◆ - Who Knows

What is NENA doing to achieve this goal?

- ◆ NENA's Regulatory and Legislative Initiatives
 - ◆ Historical Filings & Initiatives
 - ◆ Recent Filings & Reviews
 - ◆ Meetings with Government Agencies
- ◆ NENA's Educational Initiatives
 - ◆ NENA Wireless CIFs
 - ◆ On Line Education
 - ◆ Publications

What is NENA doing to achieve this goal?

- ◆ Report Card to the Nation
 - ◆ The Facts About 9-1-1
- ◆ NENA Technical Committees & the Technical Development Conference
 - ◆ Provide the Technical Information 9-1-1 Systems need to Implement the Service
- ◆ New Wireless Committee
 - ◆ The wireless carrier becomes involved in the solution.

What Can You Do?

- ◆ Make the decision to move forward and implement Phase I and Phase II
 - ◆ Write the letters
- ◆ Educate yourself
 - ◆ Don't Get Caught in the Smoke Screen
- ◆ Take control of your project
 - ◆ It is your 9-1-1 system
- ◆ Form the team
 - ◆ Select a project manager

What Can You Do?

- ◆ Use All the Tools and Resources at Your Disposal
 - ◆ Public Safety Members
 - ◆ Experience
 - ◆ Vendors
 - ◆ Experience
 - ◆ Government Entities
 - ◆ State
 - ◆ FCC
 - ◆ NENA
 - ◆ State Chapters
 - ◆ National Organizations

What Can You Do?

- ◆ Don't Accept Excuses
 - ◆ You have been granted authority
 - ◆ You have been given the responsibility
 - ◆ The decision is yours
- ◆ Make the Right Choice
 - ◆ Serve the Public
 - ◆ Save Lives
 - ◆ Implement Phase I and Phase II

Summary

- ◆ We can achieve our goal to provide wireless 9-1-1 access equivalent to that provided to the wireline caller
- ◆ NENA is dedicated to this end but it will require team work and dedication
- ◆ The team is - You, your wireline 9-1-1 provider, your 9-1-1 service provider, your wireless providers, your CPE vendor, your mapping provider, and any other entity that is involved with your system in the delivery of 9-1-1 services.
- ◆ IT IS UP TO YOU
- ◆ MAKE THE RIGHT CHOICE - PHASE I & II