94-102 - The Wireless Saga

The CPE Side of the Story

Presented to
NENA 9-1-1 CIF
Wireless E9-1-1

Phil Rotheram

Director of Sales – Positron Public Safety Systems Corp.

Agenda

- General Impact of 94-102
- CPE Changes and Requirements

Today

Widespread industry confusion

Tomorrow

Even more confusion!

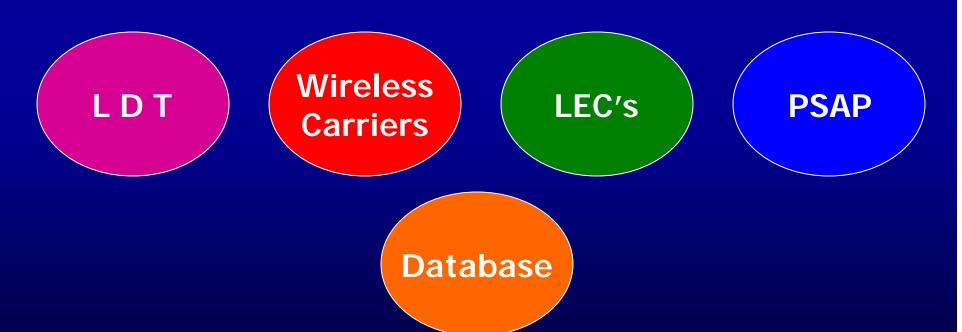


Reasons for Confusion

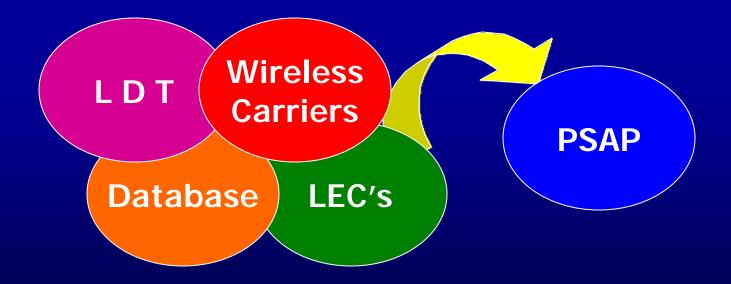
- Too many experts looking at one piece of the puzzle
- No big picture expert
- Solutions appear too complex for general understanding
- Way too many acronyms!



Industry Support of Confusion



Industry Support of Solutions



Changes for the PSAP

- Phase II will require added or new equipment
- New management skills
- Funding challenges



94-102 - Positron's Answer

CPE Requirements for Today, Tomorrow and the Future

ANI/ALI Controller

- ❖ The coordinates ... x, y, and z
- ◆ 10/20 Digit ANI
- New ALI Database output/input
- New CAD output
- New Map output
- New Call Detail Record output

ANI/ALI Controller

- Ability to support simultaneous solutions
 - CAS, NCAS and hybrids
- Ability to support multiple LDT solutions
 - Handset or network based, or hybrids
- Ability to interface with "New" network protocols
 - ❖ AIN, IP Telephony, and ISDN

- Alternate data collection/reception methods
 - Non-traditional databases
 - Multiple databases
 - Automatic queries dependant upon call type
 - ❖ Trunk group, ANI or ID Digit
 - PSAP dependant selective look-up

Call taker features

- ❖ Ability to manually query the LDT
- Ability to manually query different databases
- Ability to see calls before they are answered
- ◆ Ease of call back
- Intelligent ALI on IWS

Map display

- ❖ Integrated with 911 IWS, CAD or Stand alone
- Interactive with 911 system
- ❖ Ability to support different GIS data formats
- ❖ Accurate data Garbage In → Garbage Out
- Flexibility of tools
 - Map Layers for Wireless location

- New Network, CPE, Database standards
 - New interfaces standards for
 - 911
 - IWS
 - CAD
 - MAP
 - ♣ ALI Tagged Data or XML

Finally ... what you must have

- A decision
- Funding
- Support of a true 911 solution provider

Questions and answers

Visit Positron on the web at

www.positron911.com

Phillip Rotheram

Director of Sales

Toll Free:877-4-911-iws

Email: protheram@positron911.com

Web: <u>www.positron911.com</u>