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First Ever Next-Generation E9-1-1 Solution Showcased Today

MapInfo Participates in Demo at National Press Club of New IP-based Emergency 9-1-1 System

WASHINGTON D.C.—May 26, 2005—Today at the National Press Club researchers from leading universities and technology companies will demonstrate a proof-of-concept for a next-generation E9-1-1 solution. Called NG9-1-1, this is currently the only solution that ensures that emergency callers will reach the help they need regardless of the technology used to originate or answer the call. MapInfo Corporation's (Nasdaq: MAPS) Location Intelligence technology is an integral component of the prototype.

The prototype will demonstrate the capabilities of an Internet-based emergency call delivery for nomadic and mobile Voice over Internet Protocol (VoIP) users to an IP- capable PSAP (Public Safety Answering Point). The current emergency phone system was not developed to handle newer technologies such as mobile and Internet phone services and it is getting increasingly more difficult for 9-1-1 dispatchers to pinpoint a caller's geographic location. NG9-1-1 addresses the time-critical issue of location identification for Internet-based phones and other IP-enabled communications devices.

NG9-1-1 leverages research work being done at the Department of Computer Science at Columbia University, the recently created Internet2 Technology Evaluation Center at Texas A&M University, and the expertise and knowledge of Internet2, the National Emergency

Number Association (NENA), the offices of Emergency Communications for the States of Texas and Virginia as well as industry leading equipment providers such as Nortel and others.

The MapInfo Envinsa™ location intelligence platform is an integral component of the solution and is used to effectively route callers to the correct PSAP. The prototype architecture will be extended to dedicated workstations in working public safety answering points in Texas and Virginia. Test calls will be made from a campus environment and evaluated under multiple scenarios.

“The FCC’s recent ruling that VoIP service providers must offer access to 9-1-1 emergency calls within the next four months coupled with the growing concern over public safety makes this the ideal time to develop a new emergency 9-1-1 system. MapInfo is proud to be part of this effort to provide enhanced safety for citizens,” said Michael Hickey, COO, MapInfo Corp.

“Academic institutions such as Columbia University, Texas A&M University and the University of Virginia continue to be leaders in researching next-generation services and NG9-1-1 is no exception. We are pleased to be able to play a role in helping make NG9-1-1 a reality.”

About MapInfo

MapInfo is a global company and the leading provider of Location Intelligence solutions, integrating software, data and services to provide greater value from location-based information and drive more insightful decisions for businesses and government organizations around the world. MapInfo solutions are available in 20 languages through a network of strategic partners and distribution channels in 60 countries. Headquartered in Troy, NY, MapInfo is on the World Wide Web at www.mapinfo.com.

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Of Note

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